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(4) The department shall adopt by rule a property insurance mediation program to be administered by the department or its designee. The department may also adopt special rules which are applicable in cases of an emergency within the state. The rules shall be modeled after practices and procedures set forth in mediation rules of procedure adopted by the Supreme Court. The rules shall provide for:

(b) Qualifications, denial of application, suspension, revocation, and other penalties for of mediators as provided in s. 627.745 and in the Florida Rules for of Certified and Court-Appointed Court Appointed Mediators, and for such other individuals as are qualified by education, training, or experience as the department determines to be appropriate.

Section 7. Section 627.70151, Florida Statutes, is created to read:

627.70151 Appraisal; conflicts of interest.—An insurer that offers residential coverage as defined in s. 627.4025, or a policyholder that uses an appraisal clause in a property insurance contract to establish a process for using an impartial umpire to estimate or evaluate the amount of loss, may challenge an umpire's impartiality and disqualify the proposed umpire only if:

- (1) A familial relationship within the third degree exists between the umpire and a party or a representative of a party;
- (2) The umpire has previously represented a party or a representative of a party in a professional capacity in the same or a substantially related matter;
- (3) The umpire has represented another person in a professional capacity on the same or a substantially related

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matter that includes the claim or the same property, and the other person's interests are materially adverse to the interests of a party; or

- (4) The umpire has worked as an employer or employee of a party within the preceding 5 years.
- Section 8. Paragraph (c) of subsection (2) of section 627.706, Florida Statutes, is amended to read:
- 627.706 Sinkhole insurance; catastrophic ground cover collapse; definitions.—
- (2) As used in ss. 627.706-627.7074, and as used in connection with any policy providing coverage for a catastrophic ground cover collapse or for sinkhole losses, the term:
- (c) "Neutral evaluator" means a professional engineer or a professional geologist who has completed a course of study in alternative dispute resolution designed or approved by the department for use in the neutral evaluation process, and who is determined by the department to be fair and impartial, and who is not otherwise ineligible for certification under s. 627.7074.
- Section 9. Subsections (7) and (18) of section 627.7074, Florida Statutes, are amended to read:
- 627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—
- (7) Upon receipt of a request for neutral evaluation, the department shall provide the parties a list of certified neutral evaluators. The department shall allow the parties to submit requests to disqualify evaluators on the list for cause.
- (a) The department shall disqualify neutral evaluators for cause based only on any of the following grounds:
  - 1. A familial relationship within the third degree exists