



VALLEY INTERNATIONAL COLD STORAGE, INC.

John Minor
Complete General Contractors, Inc.
913 Gulf Breeze Parkway Ste 5A
Gulf Breeze, FL 32561

March 7, 2012

Dear Mr. Minor,

Valley International Cold Storage sustained damage from Hurricane Dolly and Hurricane Alex. We retained Merlin Law Firm, Houston, Texas to work with our insurance company to settle our claims. Complete General Contractors, Inc, Gulf Breeze Florida was retained by Merlin Law Firm to estimate the extent of damages our facility received. John Minor, President of Complete General Contractors, Inc., and his professional staff performed an extensive research of the entire facility using the most current methods to determine all damages.

Our claim was to be decided through the appraisal process as outlined in our insurance policy. Mr. Minor is also a certified appraiser. In agreement with our legal council, Mr. Minor was retained to represent Valley International Cold Storage in the final appraisal meeting. Mr. Minor obtained a fair and equitable award for the claim. Complete General Contractors, Inc. and Merlin Law Firm processed our claim from the initial estimate through the payment.

I feel Mr. Minor and his courteous staff are qualified to handle any insurance claim of any size. Complete General Contractors, Inc. is a dedicated company that produces results for their customers.

It has been our pleasure to work with Mr. Minor and his entire staff as they worked through our insurance claim

Sincerely,

Anthan Fuller
President/CEO
Valley International Cold Storage

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