

Complete

GENERAL CONTRACTORS, INC.

CONSULTING ENGINEERS

FL. CGC #061674

FL. COA #33037

Matt Miller

Project Manager : Complete, Inc.

dba Complete General Contractors, Inc.

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Matt@TeamComplete.com

CERTIFICATIONS:

WIND Certified Appraiser

FAA Part 107 sUAS Remote Pilot #4042412

FLIR sUAS Level 1 Thermographer

Xactimate Estimating Software – Level 1 Certification



TRADE INVOLVEMENT:

Xactimate Level 1 Training Course

DartDrones FAA Part 107 Training Course

Trained Handheld Thermographer

sUAS Night Operations Training Endorsement, Online Ground School



FORMAL EDUCATION:

Associate in Arts, General Studies, Tallahassee Community College, Grad. 2006

Bachelor of Science, Interdisciplinary Social Science : Florida State University, Grad. 2010

Bachelor of Arts, College of Business : Florida State University, Grad. 2015

Matt Miller, a WIND Certified Appraiser, works in the alternative dispute resolution process, which is included in most homeowners' insurance policies; he assists or directs in the on-boarding, inspection, estimate-writing, and final review processes that are key factors in the resolution of disputed claims, for both insurance companies and policy holders.

Mr. Miller has 5 years' experience at Complete studying the causation, costs and the applications necessary to restore or value the replacement of buildings damaged by manufacturer issues, builder liability, water damage/intrusion, mold/asbestos, flood, wind, hail, and fire and how those are prescribed by various building codes. He has developed an understanding of how these costs should be reflected properly in an Xactimate estimate and has written/reviewed over 1,000 of them as such.

Matt has inspected over 200 residences, as well as millions of square feet of commercial flat roofs, and has completed aerial assessments of more than 500 wind and hail damaged properties via sUAS. He also manages and maintains Complete's fleet of more than a dozen small Unmanned Aircraft Systems and as many licensed Remote Pilots. Matt has worked directly with licensed general contractors, floodplain managers, meteorologists, and engineers on staff to successfully resolve disputed claims ranging from small residential properties to large school districts.